Mandatory trainings at Swisscom.

Note on training coverage: All internal employees = full-time and part-time employees. All internal and external employees = full-time and part-time employees + contractors

Year Of trainngs	Training title	Description of content	Mandatory training coverage
2015	Anti-Phishing Challenge	What is phishing and what are its different forms? How to identify phishing?	All internal and external employees
2016	Mobile device security	Become familiar with the risks smartphone and tablet are exposed to and learn how to protect yourself and your devices.	All internal and external employees
2016	Recognize and fight off social engineering attacks	Find out what risks are generated by social engineering attacks and how you can protect oneself from them.	All internal and external employees
2016	Security for managers	Key notes, important rules and useful tips to manage your driving tasks on a daily basis and responsibly	Management
2017 2023	Anti-Corruption at Swisscom	The principles of Swiss anti-corruption law and Swisscom's rules of conduct	Management
2017 2018 2021 2023	Protection of customers' banking data	Risks and main behavioural rules when processing customer banking data	Employees with security level 2 or with contact to bank customers
2019	Data culture at Swisscom	Contribute to Swisscom's ambition to become a Smart Data Company by building a data culture. Detailed presentation of Swissocm's data culture principles.	All internal and external employees
2019	Mission #2: Data Protection & Data Security	What dataprotection, confidentiality and security requirements must be met throughout the data lifecycle?	All internal and external employees + Mandatory success in quiz
2020	Need-to-know on classification & compliance flags	Get the required knowledge on the topics of classification and compliance indicators.	All internal and external employees + Mandatory success in quiz
2021	Use cloud services securely	Use cloud services correctly and securely. Protecting Swisscom, its customers and oneself from data breaches, reputational damage and financial harm?	All internal and external employees
2018 2019 2020 2021 2022	Security and data protection for new employees	Key tips and important rules for daily work with data.	All new employees + Mandatory success in quiz
2022	Security Learning Journey 2022: Cybersecurity	What role does each employee play in the fight against cybercrime? How is the employees' area of work affected?	All internal and external employees

2023	Cybercrime: Working Safely Every Day	Fighting cybercrime in everyday work (physing, Identify theft…)	All internal and external employees
2023	Diversity, Equity & Inclusion	Raising awareness of diversity, equity and inclusion. Fight against discrimination. Promoting equal opportunities.	All internal and external employees
2024	Corporate ethics : Be an Innovator of Trust	Why trust is important to Swisscom, why Swisscom has a corporate ethic and how all employee can build trust in Swisscom in daily work.	All internal and external employees
2024	Competition Law	Preventing violations of Swiss cartel law. Learn to recognize competition and antitrust law problems. Find safe solutions with Swisscom specialists.	Management
2024	Data Protection & Confidentiality	Learn why data protection and privacy are so important to Swisscom and how to act correctly in this area.	All internal employees
2024	Employees travel expenses	Clarify any uncertainties about travel expenses and their coverage by the company. Provide information on compliance with Swisscom's travel expenses policy.	All internal employees
2025	Diversity, Equity & Inclusion: Unconscious Biases	Learn the meaning of Unconscious Bias, recognize common biases that arise in professional environments, and discover strategies to address them effectively.	All internal and external employees